

RESOURCES AT YOUR FINGER TIPS...



SARASOTA COUNTY PLANNING & DEVELOPMENT SERVICES BUILDING DIVISION - TECHNOLOGY UPGRADES

❖ Sarasota County Contractor Mobile Application

Registered users, including contractors and authorized agents, can utilize online permitting services from the convenience of a mobile device. Features include:

- Access application status
- Schedule applications and pay fees
- View and manage projects from the field
- View inspection status
- Check permit review status

The application is available to download via Google Play (Android) and the App Store (Apple).

❖ Integrated Voice Response (IVR)

IVR is an interactive voice response system that allows citizens and contractors, with a touch tone telephone, to call the Planning & Development Services and access the following menu choices 24 hours a day, seven (7) days a week. English and Spanish options are available.

Permitting menu choices:

Permit status
Plan review status
Fees due and make payments

Inspection menu choices:

Schedule an inspection
Cancel an inspection
Receive inspection results

******* COMING SOON ***** COMING SOON ***** COMING SOON *******

❖ SelectTXT – Interactive Text Messaging for Inspections

In an effort to streamline our operations and improve customer service, Sarasota County is proud to announce the upcoming launch of SelectTXT, a new service allowing you to utilize interactive text messaging to:

- Schedule, reschedule, or cancel inspections
- Include comments/instructions for inspectors
- View inspection results

With one word, you can begin the inspection scheduling process and SelectTXT will guide you from there. Helpful hints that ask you for your permit number and inspection code allow you to complete the entire process in just a few key strokes.